



#### Disclaimer



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# Agenda



**CEO Introduction and Overview** 

**H1 Strategic Activity and Pipeline** 

**Financials** 

**Long Range Plan** 

Summary

Q&A



Brian Duffy Chief Executive Officer



Anders Romberg Chief Financial Officer

### Good first half performance, well set for H2



Group revenue £761m, +2% in constant currency vs H1 FY23, flat at reported rates Strong US revenue growth at +11% constant currency

Adjusted EBITDA £94m: -8% in constant currency -10% reported vs H1 FY23
Adjusted EBIT £73m: margin 9.6% -170bps vs H1 FY23

Net cash £16m vs net debt of £26m at H1 FY23 Free cash flow conversion 60%: +700bps vs H1 FY23

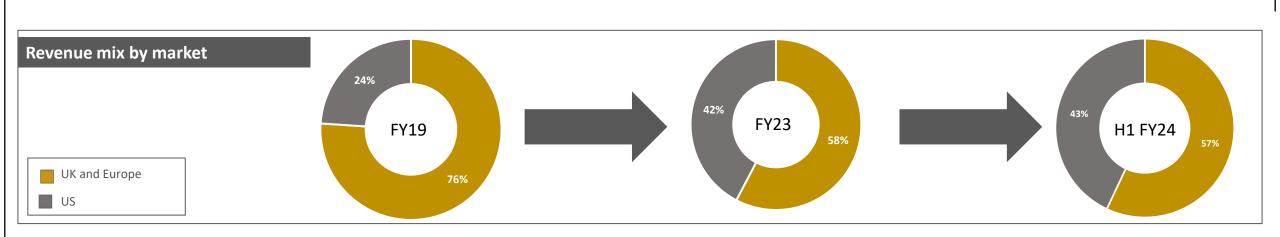
Completed the acquisition of luxury watch showrooms from Ernest Jones in November 23

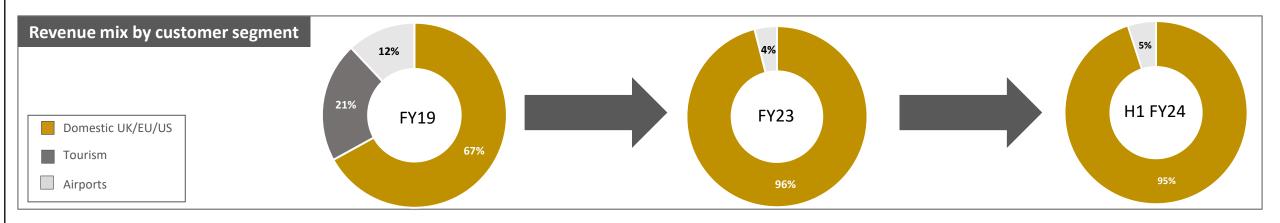
Successful launch of Rolex Certified Pre-Owned in UK and US

New LRP to FY28 presented to market: more than doubling of sales and profits by FY28

# WOSG US sales contribution continues to grow







### Acquisition of Ernest Jones luxury showrooms







- Part of Signet Group
- Continued distribution of luxury watches

#### **Completed November 2023:**

- Ernest Jones luxury showrooms
- Detailed integration plan in place



### Significant pre-owned Luxury watch opportunity





WE ARE PROUD TO BE PART OF THE NETWORK OF OFFICIAL ROLEX RETAILERS, AUTHORISED TO SELL ROLEX CERTIFIED PRE-OWNED TIMEPIECES. EACH OF THE WATCHES FROM OUR SELECTION HAS BEEN FULLY CERTIFIED BY ROLEX AND COMES WITH A TWO-YEAR INTERNATIONAL GUARANTEE.

WE CORDIALLY INVITE YOU TO VIEW THE COLLECTION AT YOUR LEISURE.

WWW.GOLDSMITHS.CO.UK/C/ROLEX-CERTIFIED-PRE-OWNED

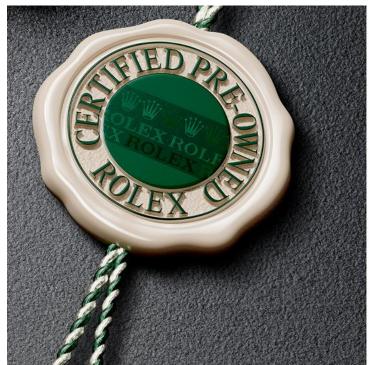


#### US

July 2023: Launched online and in 7 showrooms, now in 14 showrooms

#### UK

September 2023: Launched online and in 5 showrooms, now in 10 showrooms





### Significant showroom investment



#### **UK and Europe**

- Seven new showrooms in the UK (one multi-brand, six mono-brand boutiques)
- Three new showrooms in Europe including first store in Germany
- Six showroom transformations in H1 including our first new concept Mappin & Webb
- Five further showrooms re-opening across
   November and December

#### US

- One new multi-brand showroom at American Dream
- Eight new mono-brand boutiques
- Relocation of Mayors Dadeland, Florida
- Rolex boutique Millenia, Florida (expansion) opened in November
- One Vanderbilt, New York Feb 24



# Goldsmiths luxury elevation – Liverpool, opened September 23





# Rolex mono-brand boutique – Orlando Florida, opened 9<sup>th</sup> November 23









### Rolex expansion – Goldsmiths and Mappin & Webb











# One Vanderbilt, Madison Avenue, NY, opening February 2024





### Mappin & Webb Luxury Jewellery Boutique - Manchester





### Mall of Netherlands

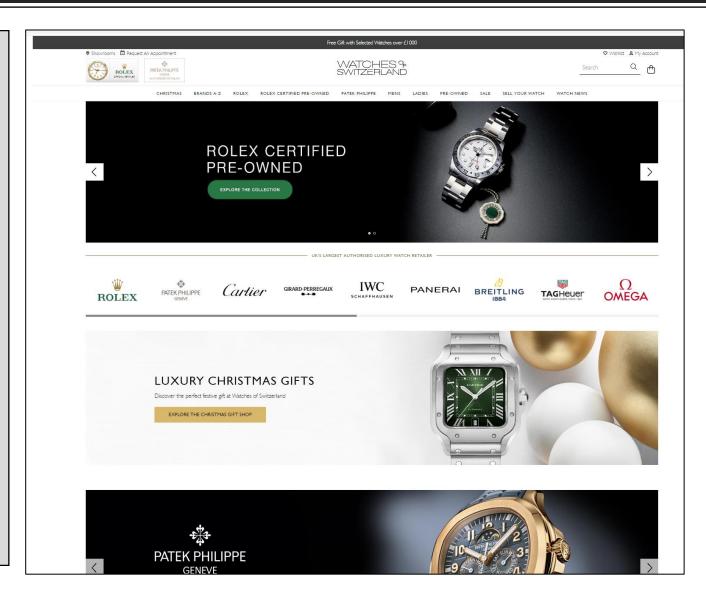




#### Ecommerce



- Ecommerce -3% for H1 against tough comparatives and impacted by a higher participation of Jewellery
- Continued investment in the client journey
- Growth of Virtual Boutique in UK and US offering clients support and product expertise
- Strong partnership with Google driving insight and understand of key trends





### Income statement key highlights



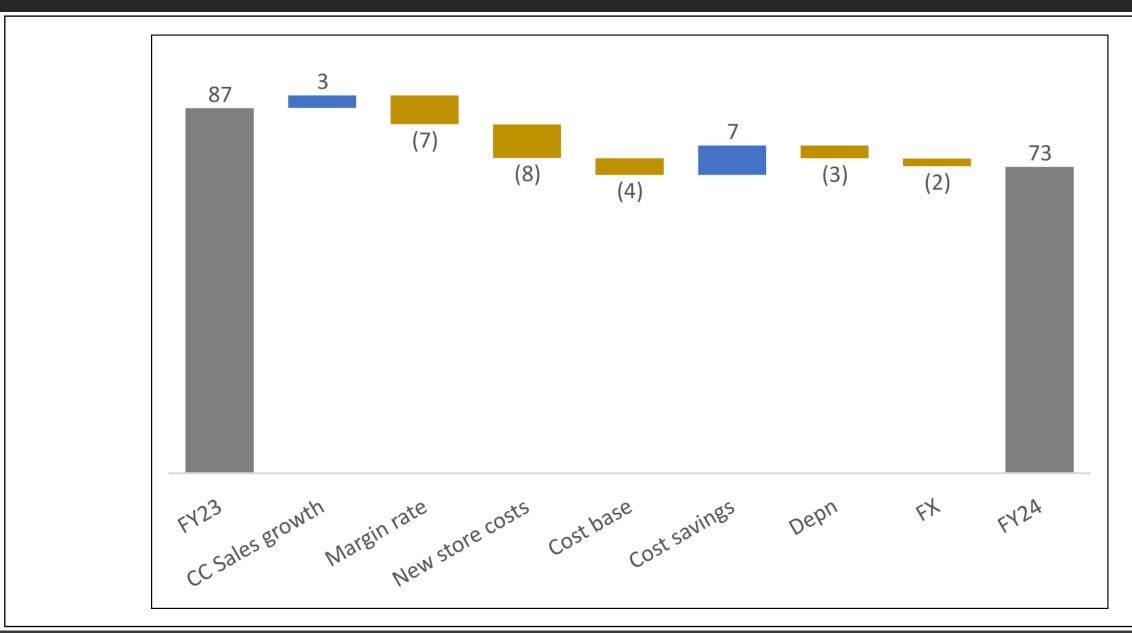
Income Statement (£m)	H1 FY24	H1 FY23	YoY %
Revenue	761	765	-
Net margin	280	288	(3)
Net margin %	36.8%	37.6%	(80bps)
Adjusted EBITDA	94	104	(10)
Adjusted EBITDA %	12.3%	13.6%	(130bps)
Adjusted EBIT	73	87	(15)
Adjusted EBIT %	9.6%	11.3%	(170bps)
Adjusted PBT	72	84	(15)
Effective tax rate	29.0%	21.6%	
Adjusted EPS	21.5p	27.8p	(23)

Income Statement presented pre-IFRS 16 and pre-exceptional items

- Revenue flat on prior year, up +2% in constant currency
  - UK and Europe -4% impacted by timing of product intake in Q1
  - US +11% in constant currency
- Net margin % -80bps adverse product mix and impact of interest free credit
- Adjusted EBIT £73 million, ahead of £70-72m guidance, -15% vs
   H1 FY23
- Effective tax rate increase as a result of UK tax rate increase from 19% to 25%
- Adjusted EPS at 21.5p decrease of 6.3p

### Product mix and IFC key driver of EBIT reduction





### Balance sheet strength



Balance Sheet (£m)	H1 FY24	H1 FY23	%	FY23
Goodwill & intangibles	203	206	(1)	200
PP&E	186	137	36	154
Right-of-use assets	403	353	14	359
Inventory	400	380	5	356
Receivables	22	21	8	20
Payables	(251)	(244)	(3)	(220)
Lease liabilities	(460)	(403)	(14)	(410)
Net cash	16	(26)	-	16
Other	(3)	1		(6)
Net assets	516	425	21	469

- Continued investment with £48 million of expansionary capex (H1 FY23: £27 million)
- Inventory levels +£20 million (+5%) driven by new showrooms and well stocked for Holiday season
- Right-of-use assets and lease liabilities increased due to the additions to the showroom portfolio and lease renewals in the period
- Payables +£7 million (+3%) offsetting the increase in inventory levels
- Net cash £16m versus net debt of (£26m) at H1 FY23

### Strong free cash flow conversion



Cash flow	H1 FY24	H1 FY23	YoY %
Adjusted EBITDA	94	104	
Working capital	(8)	(27)	
Тах	(23)	(20)	
Other	1	3	
Cash generated from operating activities	64	60	7
Maintenance capex	(2)	(3)	
Interest	(6)	(2)	
Other	1	1	
Free cash flow	57	56	-
Free cash flow conversion	60%	53%	700bps
Expansionary capex	(48)	(27)	
Acquisitions	-	(21)	
Purchase of own shares	(7)	(21)	
Financing	(52)	18	
Other	(1)	(2)	
Cash flow	(51)	3	

#### Free cash flow of £57 million; 60% free cash flow conversion

- Working capital tightly managed
- £48 million of expansionary capex, increase of £21 million
- £7 million purchase of own shares to satisfy future employee incentive schemes
- Financing shows a net £50 million repayment on borrowing facilities,
   in addition to the cost of refinancing completed in May 2023

### FY24 guidance reiterated



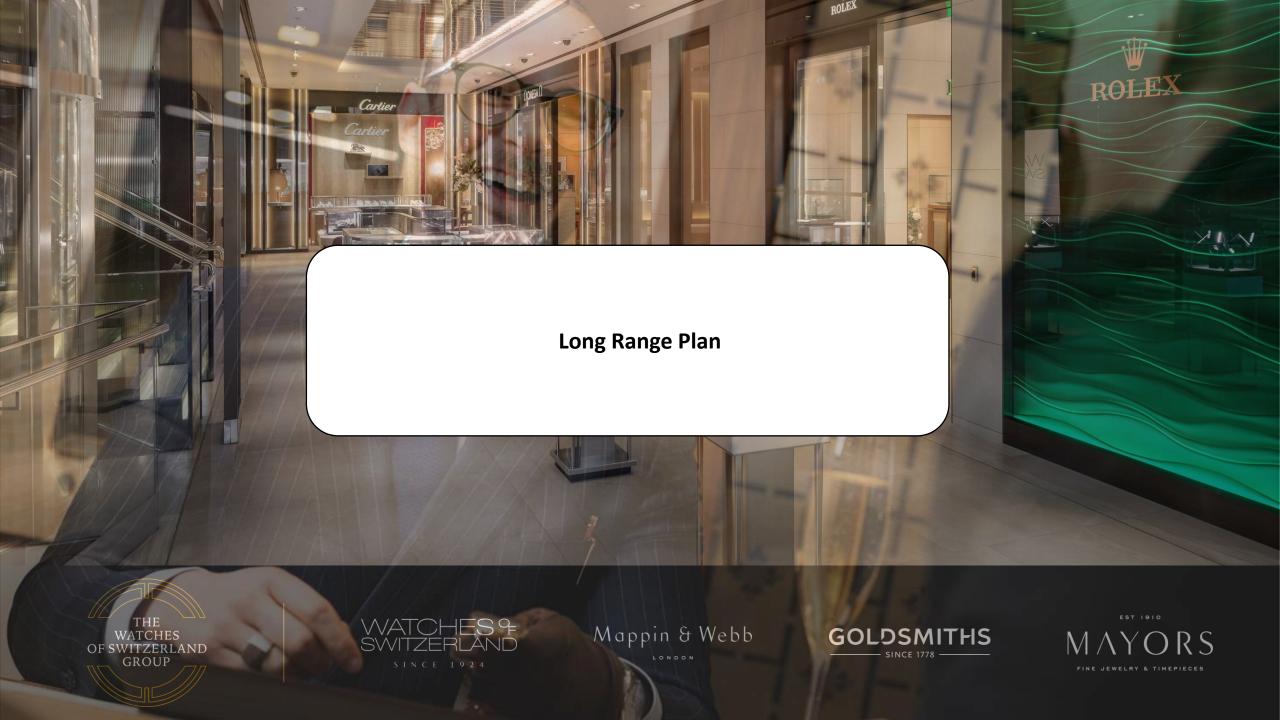
FY24 guidance (pre-IFRS 16)	
Revenue	£1.65 - £1.70 billion
Revenue growth at constant	8-11%
currency	<b>3 12</b> /3
Adjusted EBITDA margin	In line with FY23
Total finance costs	c£5m
Underlying tax rate	27% - 28%
Сарех	£70 - £80 million
	c70% weighted
Operating cash conversion	towards H2 in line
	with seasonal pattern

#### **FY24** guidance reflects:

- Visibility of supply of key brands, announced pricing, and confirmed showroom refurbishments, openings and closures
- No uncommitted acquisitions

The equivalent guidance on an IFRS 16 basis is:

- Adjusted EBIT margin %
   In line with FY23
- Finance costs £26 £30 million



### Showroom investment



Showroom investment in existing portfolio

**Pre-Owned** 

Luxury branded jewellery

**Ecommerce** 

**Ernest Jones showroom acquisition** 

**Acquisitions US / Europe** 

New projects UK / US / Europe



### Showroom investment







# Rolex Certified Pre-Owned and Analog shift/Certified Pre-Owned





#### **Rolex Certified Pre-Owned**

**Analog:Shift / Certified Pre-Owned** 

Analog:Shift

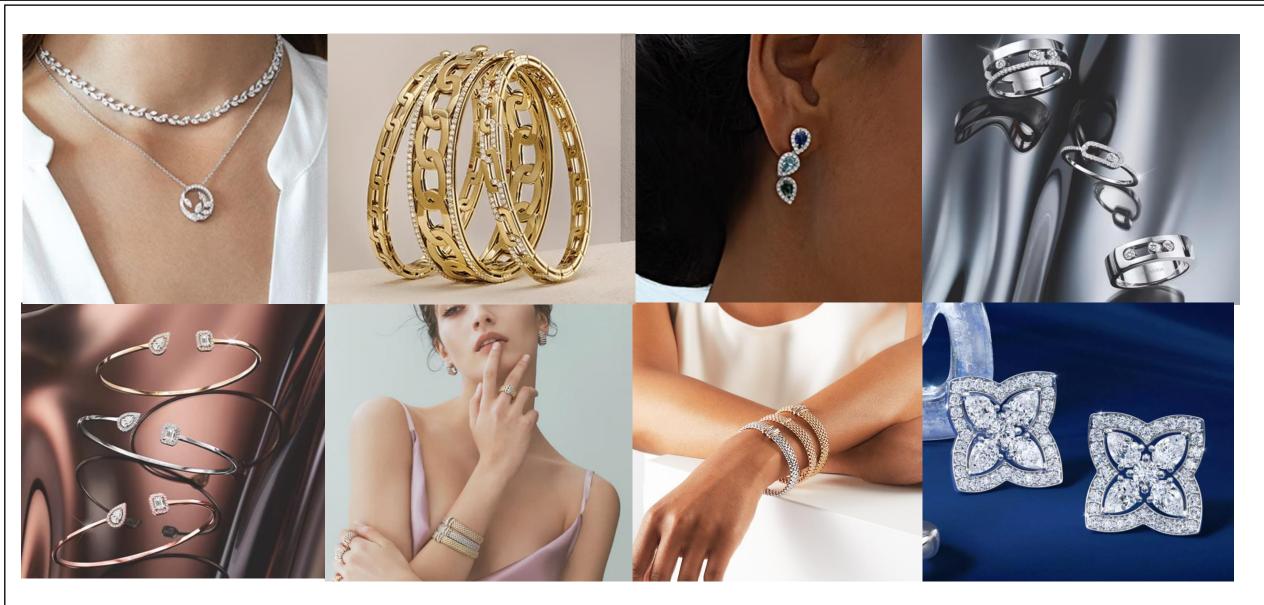


UK

US

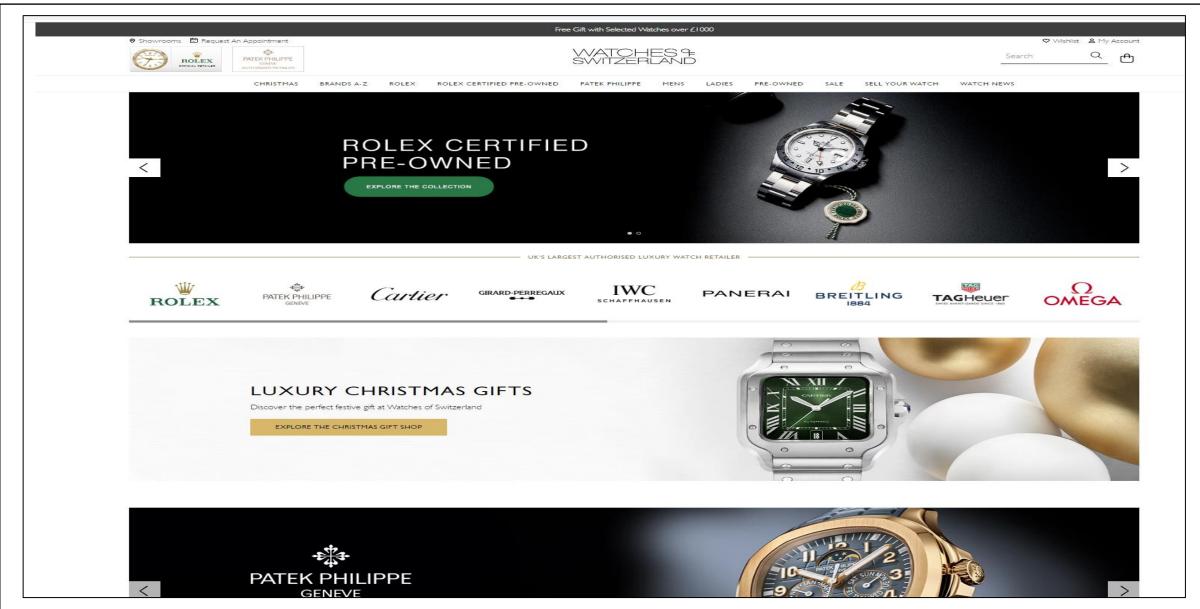
# A major focus on the underdeveloped luxury branded jewellery market





#### E Commerce



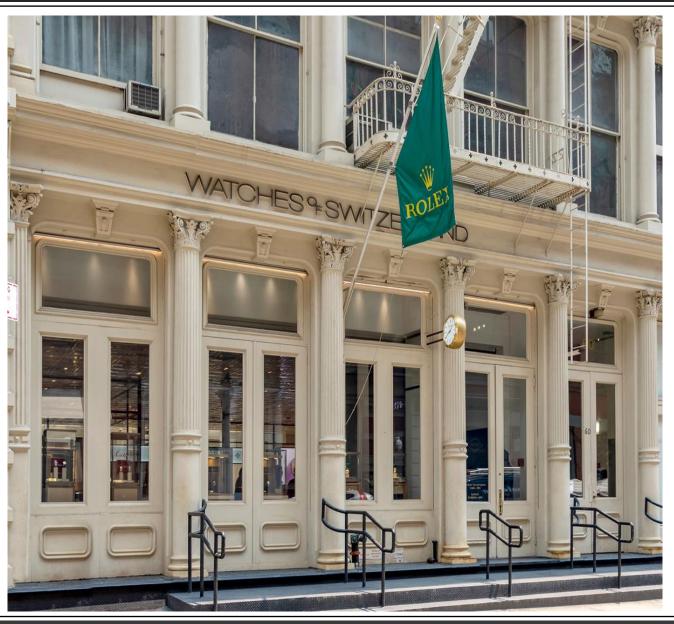


# Acquisitions and new projects









#### Financials

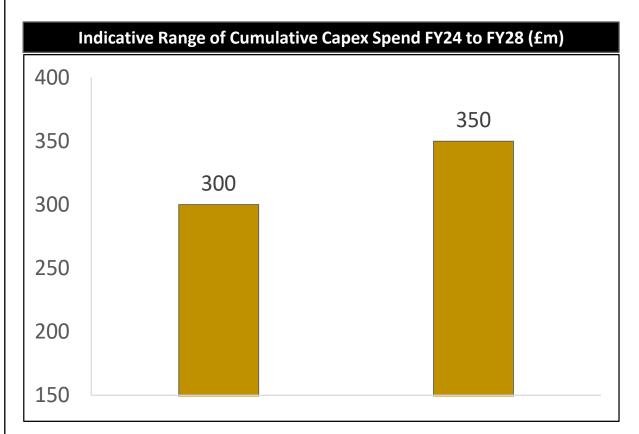


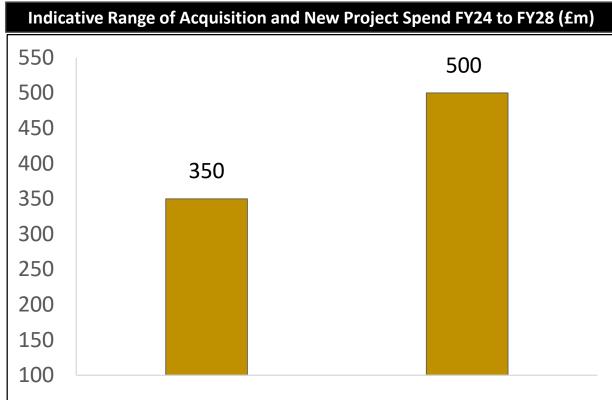
Market	WOS CAGR FY20-23	WOSG growth FY23-28
UK	15%	8-10%
US	40%	20-25%
Europe		4-6% group sales

- UK CAGR of 8-10% consisting of market growth and benefits from capital investment, pre-owned, investment in branded Jewellery, Ernest Jones showroom acquisition, mono-brand productivity and ecommerce growth
- US growth of 20-25% inclusive of acquisitions, new projects, pre-owned, luxury jewellery and ecommerce investment, benefits from investment program and mono-brand productivity
- Europe to be 4-6% sales by FY28 benefitting from acquisitions, existing showroom productivity, ecommerce launch and Watches of Switzerland launch

# Investment to Support Growth Plans

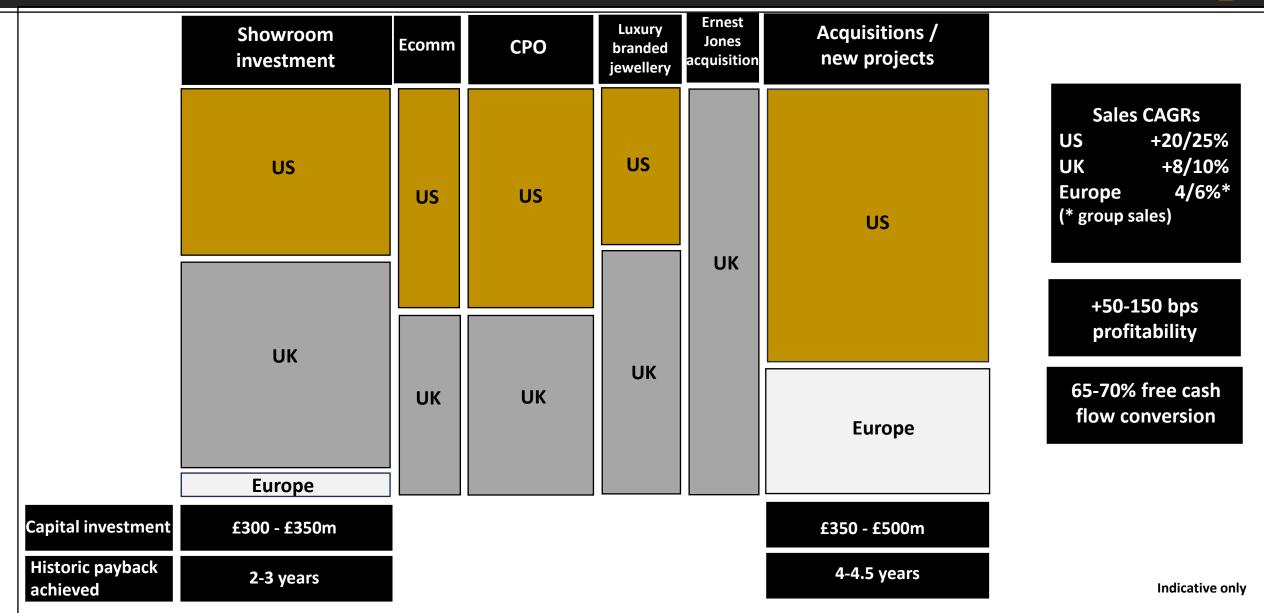


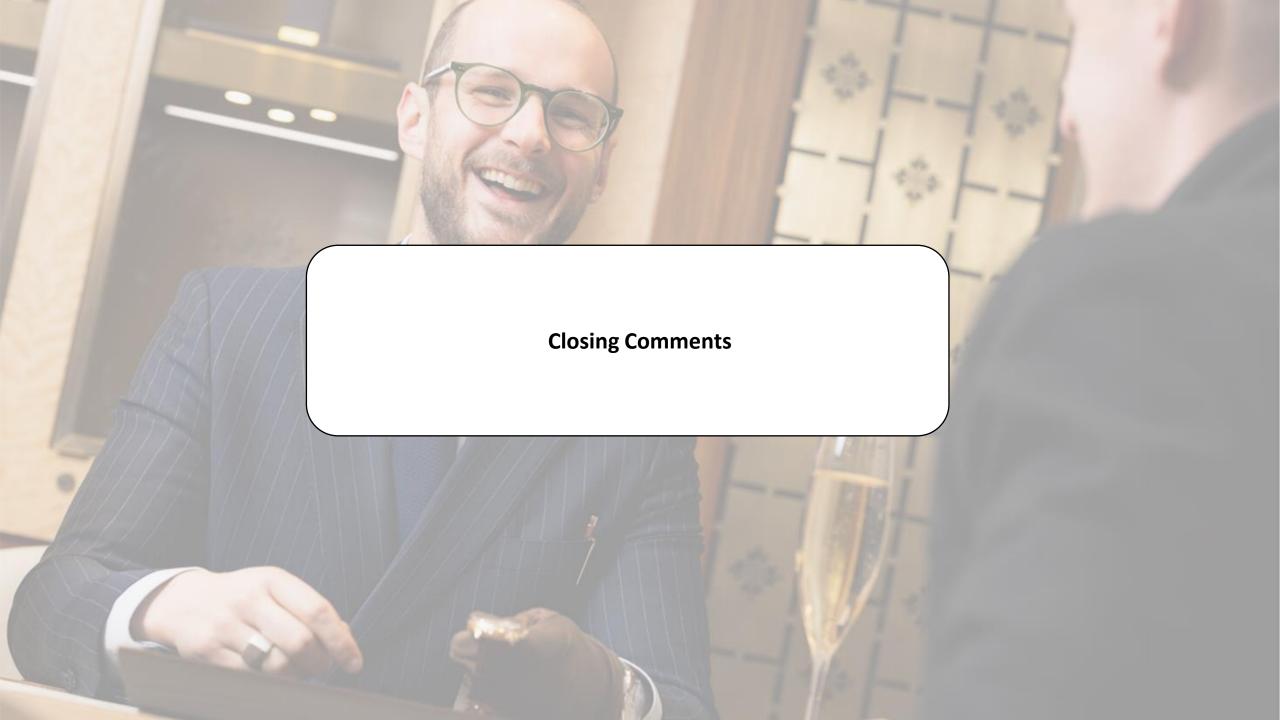




# The sales plan growth matrix







#### Conclusions



WOS proven model continues to drive sales growth and market share gains We continue with our investment led growth strategies UK/US/Europe with a strong pipeline of projects SWITZERLAND **Completed acquisition of Ernest Jones luxury showrooms** Successful launch of Rolex Certified Pre-Owned Full year expectations unchanged **Confidence in our Long Range plan objectives** 

