

Half-yearly results for the six months ended 30 September 2024

13 November 2024



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# Strategic and operational overview

Brian Cassin, Chief Executive Officer



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## H1 FY25 highlights



### **Financials**

Group organic revenue <sup>1</sup>	7%
North America	7%
Latin America	7%
UK and Ireland	2%
EMEA and Asia Pacific	7%
B2B <sup>4</sup>	6%
Consumer Services	9%
Benchmark EBIT growth <sup>2</sup>	10%
EBIT margin progression <sup>3</sup>	60bps
Benchmark EPS growth	8%
Dividend growth**	7%

### Strategic progress

### **B2B** highlights



**Ascend Platform** 

GenAl **EA** introduced\*

Acquisitions of illion and NeuroID

Agreement to acquire ClearSale





ClearSale

### **Consumer Services highlights**

Free consumer 190m memberships reach over





GenAl **EVA\*** 



<sup>1</sup> Organic revenue growth at constant exchange rates.

<sup>2</sup> Benchmark EBIT growth 8% at actual exchange rates.

<sup>3</sup> bps = Basis points.

<sup>4</sup> B2B = Business-to-Business

<sup>\*</sup> Generative Artificial Intelligence: EVA - Experian Virtual Assistant, North America Consumer Services. EA - Experian Assistant within the Ascend Sandbox.

<sup>\*\*</sup> First interim dividend.

# Our differentiated strategy puts us on track to deliver our medium-term framework

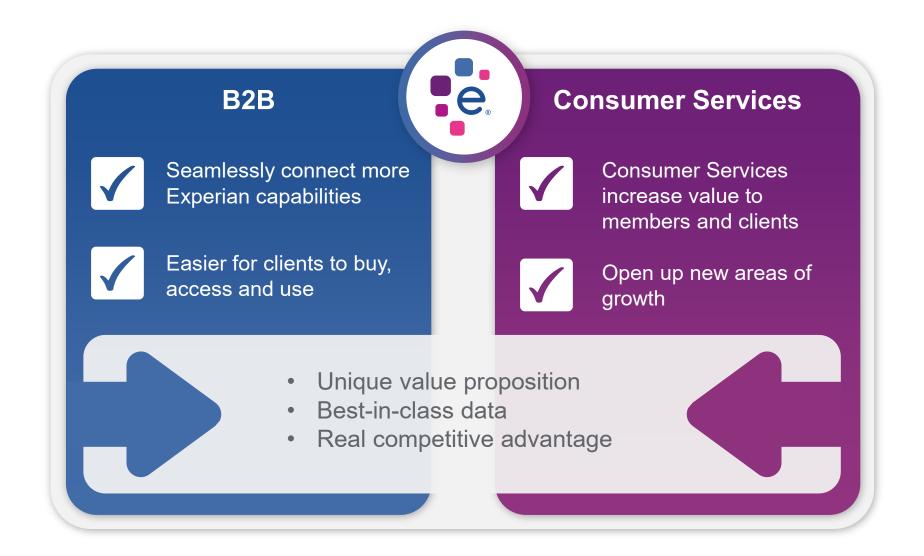


#### **Growth focus**

- Deeper into value pools
- Across value chains
- Further into large verticals

#### **Driven by**

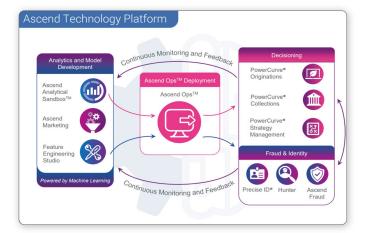
- Innovation
- Advanced technologies and Al
- Seamlessly integrated products
- Combining capabilities
- Leveraging global scale
- Talent and culture



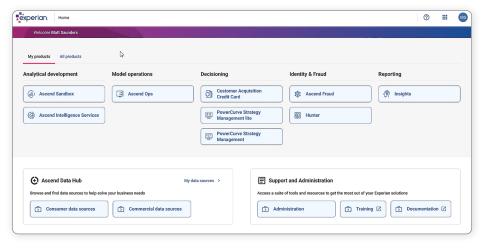
### H1 strategic accomplishments – B2B



#### Ascend Platform - a technical platform which runs multiple applications through seamless integration







- Ascend Platform increased clients on platform. Over 1,800\* client solutions provisioned, with progress across our regions
- Experian Assistant introduced a GenAl co-pilot within the Ascend Platform. Automates code to speed up development for clients, drives more efficient analytics, accelerates innovation
- Cash Flow Attributes launched in North America to help clients unlock insights from transaction data and drive financial inclusion
- Fraud & identity management extended our Brazilian footprint with new client wins, benefiting from newly launched KYC\*\* biometrics and account takeover propositions
- **Health** signed the largest health contract in company history, incorporating a number of Experian products including Patient Access Curator and ClaimSource

<sup>\*</sup>Client solutions refer to any client specific instance of a product provisioned on the Ascend Platform.

<sup>\*\*</sup> Know Your Customer.

### H1 strategic accomplishments – Consumer Services







experian. | Activate



- Free consumer memberships, reach >190m in H1 FY25
- Scaling Experian Activate
  - Onboarded new lending clients in North America; 90% of UK lender panel now onboarded or in process of onboarding
- North America insurance marketplace adds ongoing insurance rate monitoring to alert of better rates
- Brazil Consumer Services integrated platform entry into insurance
- EBIT margin continues to grow as consumer platforms scale

Activate's data and analytics allow lenders to seamlessly build and deploy offers to consumers, powered by Experian Ascend.

Enables best-in-class pre-approval rates to help our members reach their financial goals.

### H1 strategic accomplishments – acquisitions















- Fraud & identity management NeuroID, adds fraud-related behavioural analytics capabilities to our fraud suite
- Fraud & identity management agreement to acquire ClearSale in Brazil - adds ecommerce transactions, mobile phone and device data
- **Verticals** Health, WaveHDC integration progressing well. Provides frontend eligibility and coverage discovery through Patient Access Curator
- Australia becomes our fourth largest market with completion of illion acquisition. Client engagement underway to provide enhanced bureau data assets, advanced analytics and our end-to-end platform
- Brazil Consumer TEx allows us to expand into insurance marketplace
- Brazil Verification SalaryFits payroll management solutions, including verifying employee data. Key building block for Brazil income verification

## North America delivers +7% organically



### **Business-to-Business +8% organically**

#### North America CI / BI / DA\*

#### Credit decisioning, analytics and fraud prevention platform

- Credit environment no significant change in the underlying unsecured credit environment
- Mortgage volumes improve, supported by interest rate reductions
- Clarity (alternative finance) client wins drive growth
- Ascend revenue growth Ascend Sandbox, Ops, Marketing continue to be strong growth drivers. Fraud module roll-out
- Fraud prevention strong revenue growth. NeurolD is integrated into the Ascend Platform

**Employer services and verification services** – Over 300 new client logos added in H1; 61m record count\*\*

### Auto, Targeting and Health

**Automotive** – Experian Marketing Engine, our end-to-end turnkey solution for automotive marketers, continues to be a key growth driver

**Targeting** – growth driven by digital revenue, adding new tech platform partnerships and selling new Experian audiences

**Health** – strong new business bookings drive growth. Wins helped by Patient Access Curator (formerly WaveHDC) capability. Helps to reduce healthcare claims denials

<sup>\*</sup> CI / BI / DA = Consumer Information / Business Information / Decision Analytics. All % growths are organic revenue growth.

## North America Consumer Services +7% organically





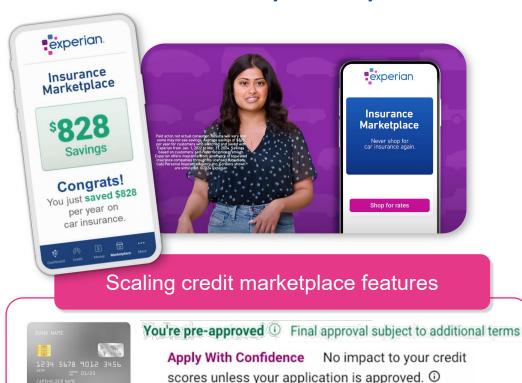
Marketplace



### H1 progress

- Paid enrolments strength via financial health features: subscription cancellation and savings intent. EVA (GenAl Assistant) to enhance personalisation
- Credit marketplace remains subdued. Continue to make strategic progress including lender panel expansion and through product, e.g. 80% of members now see pre-approved card offers. Positions us well for credit supply recovery
- Insurance marketplace saw significant growth three out of the top five insurance carriers now display quotes; two of which provide fully integrated binding
- **Partner Solutions** strong underlying growth reflecting reinvigorated products. Lower databreach service revenue in Q2

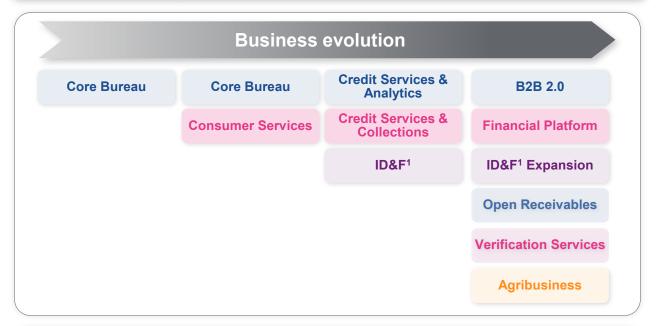
### **Insurance marketplace expansion**



## Latin America +7% organically



### Brazil: pursuing new growth paths; portfolio diversification



## Next generation solutions address significant long-term potential Geographic credit benchmarks\*

	<b>United States</b>	<b>United Kingdom</b>	Brazil
Household debt as a % of GDP	74%	83%	35%
Household credit change in last 12 months**	2.4%	1.01%	11.39%
Number of banks	4,888	311	118
Unbanked consumers	7%	4%	30%

#### B2B +2%

#### Brazil – H1 progress

- Software and Analytics strength scores linked to Serasa Experian consumer app to enable new B2B use cases
- Identity & Fraud prevention significant new business progress. Pending ClearSale acquisition opens new addressable opportunities
- Small and medium enterprise delivers strongly as we leverage data into under-digitised market to improve credit access
- Credit decisioning Q1 impact from severe flooding in the south of Brazil, macro and interest rate uncertainty

<sup>1</sup> Identity and Fraud.

<sup>\*</sup>Sources: International Monetary Fund, Helgi Library, Global Finance Magazine, The Global Economy.

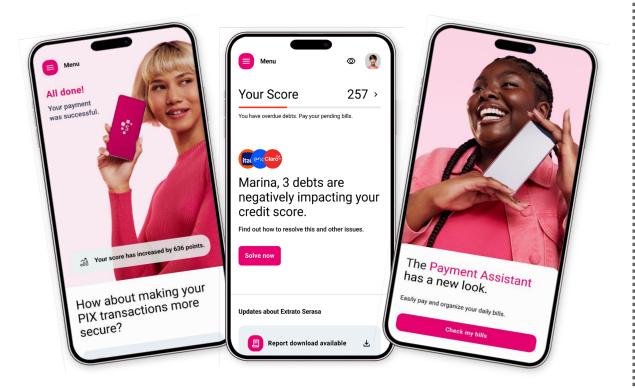
<sup>2</sup> Total addressable market. \*\*Mortgage and consumer credit

## Latin America Consumer Services +27% organically



### A digital platform... helping to improve financial lives A widening ecosystem... now includes:

- Payments and collection
- Identity protection
- Enhanced credit access
- Financial education



#### Consumer Services +27%

**Evolving to offer more personalised services through a fully** integrated platform and a connected consumer journey

- Limpa Nome (debt resolution) increased agreements between consumers and lenders, helping c.7m Brazilians to pay off their debts
- Integrated with **Serasa e-wallet** to provide a consolidated view of outstanding debts
- **Credit Marketplace** expansion of partners on platform
- **Insurance** new solution in development following recent investment
- Rolling out refreshed Serasa Experian App

### UK and Ireland +2% organically



#### B2B +1%

#### **Unsecured credit conditions**

Continued strong new business performance in a still subdued market for unsecured credit volumes

#### **Strategic progress**

- Verifications data coverage and usage expands, leading mortgage lender goes live
- Ascend roll out ongoing trials with large clients
- Data Quality strong new business performance for Aperture, includes new GenAl features

### Consumer Services +6%

New features and enhanced personalisation contribute to deeper market penetration

- Enhanced features drive premium growth
- Marketplace growth Experian Activate drives panel expansion with new client wins and deeper lending partnerships
- Enhancing our Marketplace experience to drive greater personalisation



### % of ECS\* lenders on Experian Activate



## EMEA and Asia Pacific +7% organically



### Data +5% Decisioning +13%



Completed acquisition of illion in Australia / New Zealand for A\$820m, integration underway



Asia – strong bureau performance



Germany, Austria and Switzerland (DACH) - strong ID&F performance



Italy and Spain – growing contribution from new product innovation



South Africa – growth through innovation

### Focus on innovation

#### **New Scores and Attributes**

 Introducing new trended and premier attributes and alternative lending (microlending and BNPL\*) features

#### **Ascend roll-outs**

 Launching the Ascend Platform and extending its capabilities with Ascend Ops

#### **Identity and Fraud expansion**

• Extending further into fraud through behavioural biometrics



### Financial review

Lloyd Pitchford, Chief Financial Officer



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## H1 FY25 highlights

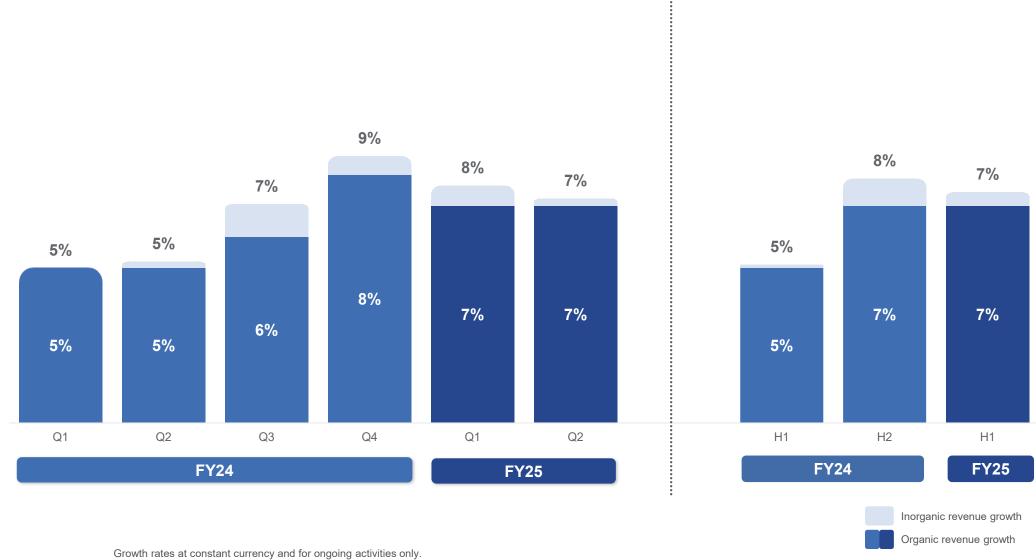


		Constant FX rates	Actual FX rates	Results
Revenue	Total revenue growth	7%	6%	US\$3,617m
	Organic revenue growth	7%		
EBIT	Benchmark EBIT growth	10%	8%	US\$1,011m
EBIT	Benchmark EBIT margin	+60bps	+60bps	28.0%
EPS	Benchmark earnings per share growth	9%	8%	USc76.0
Cash flow	Benchmark operating cash flow			US\$707m
Casil ilow	Benchmark Free cash flow			US\$426m
ROCE	Return on capital employed			16.6%
Dividend	First Interim dividend per share growth		7%	USc19.25
Funding and liquidity	Net debt to Benchmark EBITDA			2.0x

controlling interests and right-of-use assets, plus/minus the net tax liability or asset and plus Net debt.

## Good revenue growth; consistent through the half

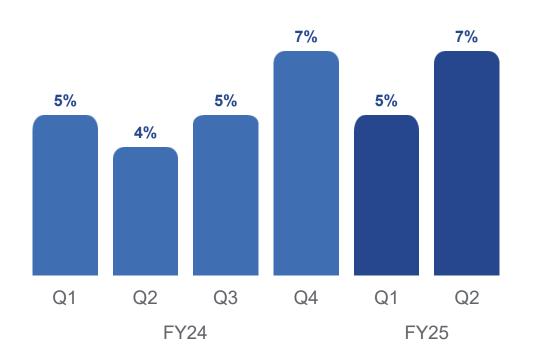




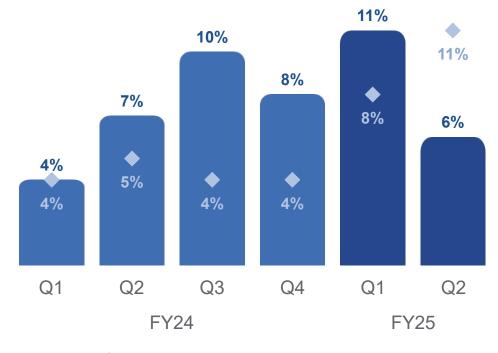
## Global B2B and B2C\* organic revenue growth



#### B2B growth improved through the half...



#### ...Positive underlying momentum in Consumer Services



Consumer Services excluding Data Breach

## Quarterly organic revenue growth trends



		% of Group revenue <sup>1</sup>	Organic revenue growth			
			Q1	Q2	H1	
	North America (NA)	68%	8%	7%	7%	
	CI / BI bureaux	24%	6%	11%	9%	
	CI / BI bureaux, excluding Mortgage	21%	2%	6%	4%	
Data	Mortgage Profiles	3%	37%	56%	45%	
	Automotive	5%	9%	5%	7%	
	Targeting	4%	5%	7%	6%	
Decisioning	Health	9%	8%	8%	8%	
g	DA / Other	4%	7%	2%	4%	
B2B	Business to Business	46%	7%	9%	8%	
Consumer	Consumer Services	22%	10%	3%	7%	
	Latin America (LA)	14%	5%	9%	7%	
Data	CI / BI bureaux	8%	(1)%	(1)%	(1)%	
Data	Other	0%	17%	40%	27%	
Decisioning	DA / Other	3%	5%	14%	9%	
B2B	Business to Business	11%	1%	3%	2%	
Consumer	Consumer Services	3%	24%	30%	27%	

<sup>1</sup> Percentage of group revenue from ongoing activities calculated based on H1 FY25 revenue at actual exchange rates.

Organic growth rates at constant currency.

CI = Consumer Information. BI = Business Information. DA = Decision Analytics. Ascend revenue is largely recognised in CI bureaux. Mortgage Profiles is in CI bureau.

## Quarterly organic revenue growth trends

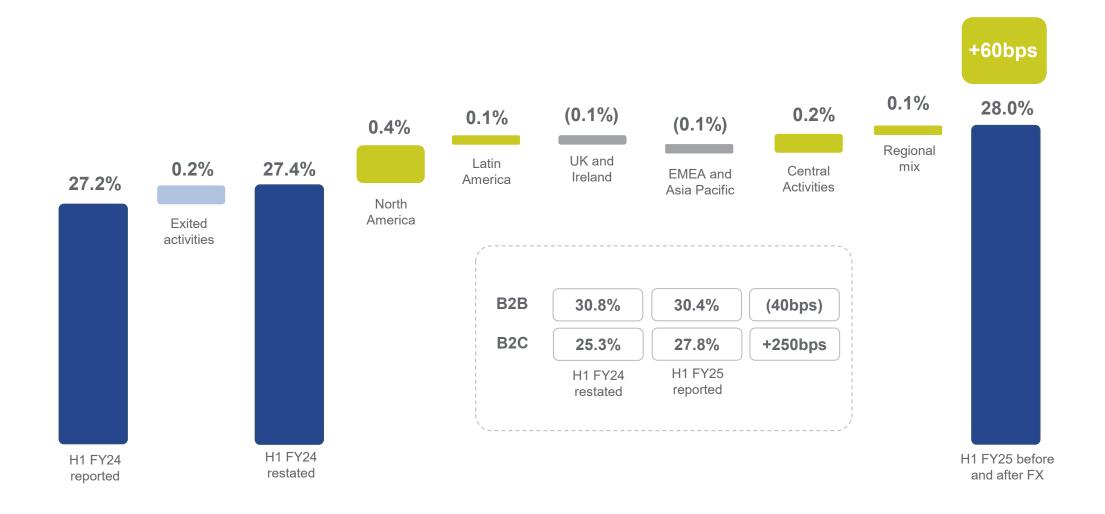


		% of Group	Organic revenue growth			
		revenue <sup>1</sup>	Q1	Q2	H1	
UK and Ireland		12%	2%	2%	2%	
Data	CI / BI bureaux	5%	4%	3%	3%	
	Targeting / Auto	1%	(14)%	(14)%	(14)%	
Decisioning	DA / Other	3%	3%	(1)%	1%	
B2B	Business to Business	9%	2%	0%	1%	
Consumer	Consumer Services	3%	4%	8%	6%	
	EMEA and Asia Pacific	6%	7%	8%	7%	
	Total Global	100%	7%	7%	7%	

<sup>1</sup> Percentage of group revenue from ongoing activities calculated based on H1 FY25 revenue at actual exchange rates. Organic growth rates at constant currency.

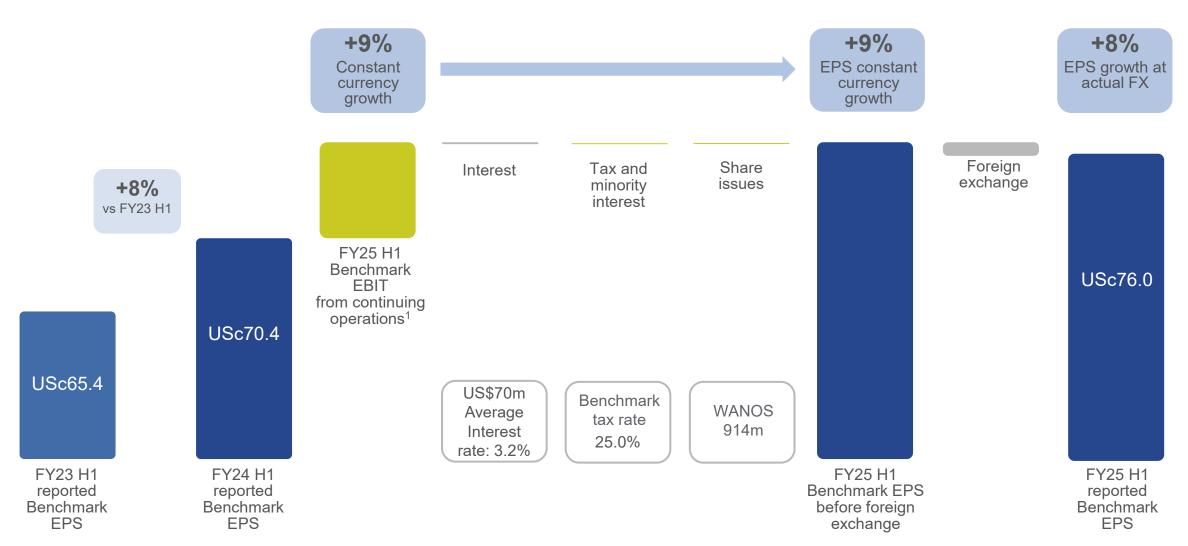
## Benchmark EBIT margin





## Benchmark earnings per share (EPS)





<sup>1</sup> Includes exited business activities. Average interest rate = net interest expense divided by average net debt. WANOS = Weighted average number of shares.

## Reconciliation of Benchmark to Statutory PBT

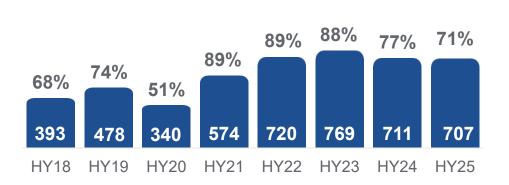


Six months ended 30 September US\$m	2024	2023	Growth % (actual rates)	Growth % (constant rate
Benchmark profit before tax	929	860	8	9
Acquisition and disposal expenses	(8)	(13)		
Contingent consideration	(2)	(24)		
Restructuring related costs	(24)	-		
Legal provisions movement and profit on disposal	11	4		
Statutory profit before tax before non-cash items	906	827	10	
Amortisation of acquisition intangibles	(95)	(95)		
Non-cash financing remeasurements	(93)	31		
Statutory profit before tax	718	763	(6)	

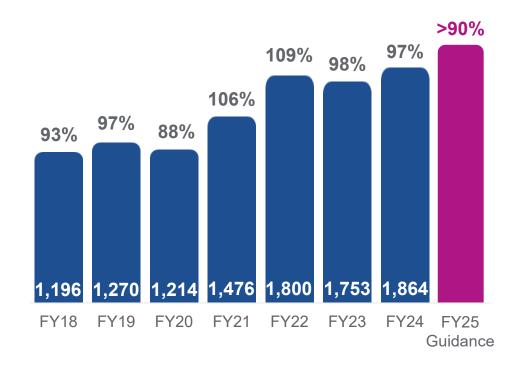
## Benchmark operating cash flow



First half OCF<sup>1</sup> and conversion US\$m / %



### Full year OCF<sup>1</sup> and conversion US\$m / %



## M&A – growing contribution from capital deployment



Acquisitions completed in FY24 impacting FY25



**≯** Flexpag<sup>a</sup>







FY25 Guidance from May 2024 for Revenue growth from acquisitions

<1%

### Completed acquisitions in FY25: US\$818m spend



**Brazil Consumer** 

Insurance marketplace



**EMEA** and Asia Pacific

Consumer and commercial credit bureau in Australia and New Zealand



N

North America

Industry leader in behavioural analytics



Brazil

Payroll management solutions, including verifying employee data

Revenue:

FY25 **US\$70-75m** 

FY26 run rate c.US\$150m

New FY25 guidance

c.1.5%

Announced acquisitions: R\$1,905m (US\$330m)<sup>1</sup> spend



ClearSale

Brazil

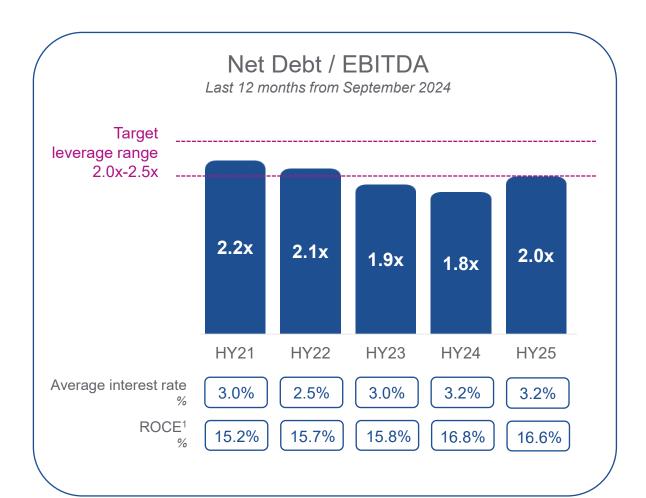
End-to-end platform solution to prevent fraud in card-not-present transactions

First full fiscal year of ownership:

Revenue R\$490m (US\$85m)<sup>1</sup>

### Leverage and return on capital





- Leverage at the bottom of target range
- M&A spend increased; strong pipeline of opportunities
- Interest costs controlled from fixing programme
- Delivering strong post-tax returns on capital employed

### Modelling considerations for FY25



### May 2024 guidance

Updated guidance

Organic revenue growth

Inorganic revenue contribution

Benchmark EBIT margin<sup>1</sup>

Foreign exchange

Net interest

Benchmark tax rate

WANOS<sup>2</sup>

Capital Expenditure

Benchmark OCF<sup>3</sup> conversion

Share repurchases

6–8%
<1%*
Good margin improvement (30–50bps)
c. 0% to (1%) on revenue and Benchmark EBIT
c.US\$135-140m
26–27%
c.914m
c.9% of revenue
>90%
US\$150m

6–8%	
c.1.5%*	
Upper end of +30–50bps guidance range	
c. (2%) on revenue and Benchmark EBIT	
c.US\$155m	
c.26%	
c.914m	
c.9% of revenue	
>90%	
US\$150m	

<sup>1</sup> At constant exchange rates.

<sup>2</sup> Weighted average number of shares.

<sup>3</sup> Operating cash flow.

<sup>\*</sup>Only includes completed acquisitions, we will update our guidance on completion of acquisitions.

## We are executing on our medium-term framework



### Revenue

Highly diversified strong growth

Scaling of high growth plays

Lending volume recovery

**High single-digit** organic growth

### **EBIT** margin

Leverage of scaling growth plays

Reducing technology change & dual run costs

> Productivity and automation

Lending recovery

**Good margin** progression

+30-50bps annually

### **Organic Capex\***

Materially complete on cloud transition end of FY26

Improving productivity

2% reduction in Capex to Revenue ratio

**Trending to 7%** Capex % of Revenue

### Capital **Deployment**

Disciplined approach

Strong financial position

Strong cash generation

Good acquisition pipeline

**Growing** contribution from capital deployment

Strong, sustainable EPS growth



## Closing summary

Brian Cassin, Chief Executive Officer



## **Closing summary**



- Strong H1 FY25 financial and strategic delivery
- On track to deliver FY25 guidance, with EBIT margin accretion at upper end of previous guidance range
- On track to deliver on medium-term framework
- Continue to deploy capital efficiently and invest behind our growth initiatives





## Appendix



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### IR contacts, calendar, and ADRs



#### IR contact details

Experian +44 (0)203 042 4200 www.experianplc.com/investors

investors@experian.com

Nadia Ridout-Jamieson Chief Communications Officer

Nadia.RJamieson@experian.com

Jeff Goldstein Senior VP. Investor Relations

Jeff.Goldstein@experian.com

Relations

**Evonne Cheung** Evelyne Bull VP Director, Investor Investor Relations and

Communications Manager

Alex Sanderson Head of Group FP&A

Planning

Evonne.Cheung@experian.com Evelyne.Bull@experian.com Alex.Sanderson@experian.com

#### Experian American Depositary Receipt (ADR) programme

ADR shareholder enquiries: Experian ADRs trade on the OTCQX:

Shareowner Services JP Morgan Chase Bank, NA

PO Box 64504 St Paul

MN55164-0504 **United States** 

Call + 1 651 453 2128 Or from US: 1 800 990 1135

Contact us www.adr.com

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11 October 2006 Effective Date

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Underlying ISIN GB00B19NLV48 US ISIN US30215C1018

Depositary JP Morgan Chase Bank

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#### Calendar

15 January 2025 Q3 trading update, FY25

14 May 2025 Full year results, FY25

16 July 2025 AGM (provisional)

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