# Half Year Results

for the 6 months ended 30 June 2024





## **Overview**

- Rightmove's platform and network effects remain unrivalled
- H1 in line with expectations strategically, operationally, financially
- Financial guidance unchanged
- Delivery and innovation continuing at pace
- Underlying markets starting to look more supportive



# H12024 Highlights



## H1 KPIs

Revenue

+7%

£192.1m (H1 2023: £179.5m)

ARPA<sup>1</sup>

£1,497

(FY 2023: £1,431 = +5%, H1 2023 £1.411 = +6%) Membership<sup>1</sup>

19,061

(31 December 2023: 18,785, 30 June 2023: 19,116)

Adjusted Underlying Operating Profit<sup>2</sup>

+4%

£138.7m (H1 2023: £133.2m)

Adjusted Underlying EPS<sup>3</sup>

+6%

13.2p (H1 2023: 12.5p) **Dividend per share** 

**3.7**p

(H1 2023: 3.6p)

Cash returned<sup>4</sup>

£100.2m

(H1 2023: £97.6m)

Site traffic<sup>5</sup>

8.3bn

Time in minutes spent on platform; (H1 2023: 8.2bn: H1 2019: 6.5bn)

1 Average revenue per advertiser, for Agency and New Homes partners. 2 Underlying operating profit is operating profit before share-based payments charges and related national insurance. 2024 adjusted underlying profit is underlying operating profit also before £3.6m one-off costs in relation to acquisitions and Coadjute. 3 Underlying EPS is underlying profit (profit before share-based payments charges including the related National Insurance and appropriate tax adjustments) divided by the weighted average number of ordinary shares in issue for the period 4 Cash returned to shareholders includes dividends paid and shares bought back. 5 Source: Google Analytics



## H1 operational progress

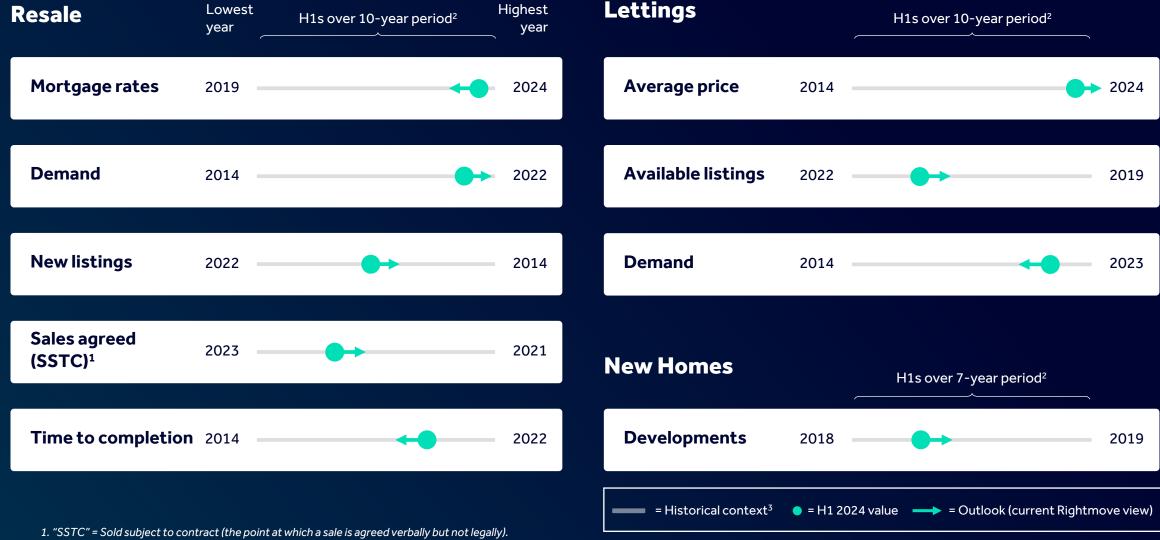
Consumer	+150% growth in monthly Track a Property additions	>40% leads from app	c.4m Enhanced profiles (+75% uptake YTD¹)
Core Partner	Optimiser Edge almost 1,400 branches	c.350 net new Lettings branches	Vendor leads +8%
Strategic Growth Areas	Mortgages: >2x MiPs¹ submitted	Rental Services: c.290 Lead to Keys branches	Commercial: New platform v1, ahead of schedule
Platform	All developers now Al- enabled (GitHub Copilot)	2.4PB now on Unified Data Platform	99.99% uptime
People	+12% headcount YTD, in line with plans	Sunday Times Best Place to Work	+80% job satisfaction <sup>2</sup>



Property Market Update

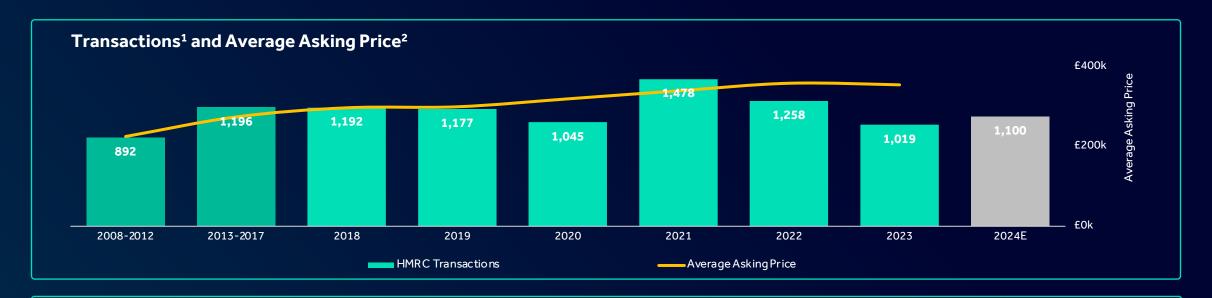


## **Property market: Tentative recovery**





### Resale: Continue to expect an average year for transaction volumes



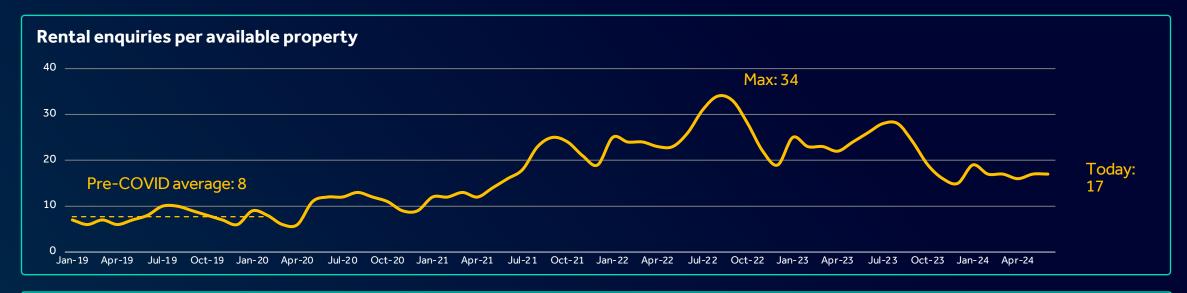
- Market resilient in H1:
   House Price Index +0.4% YoY<sup>3</sup>; H1 sales agreed +13% YoY<sup>2</sup>
- Recovery vs H1 2023 but supply only around 2019 levels

H1 2024	vs H1 2023	vs H1 2019
Demand <sup>4</sup>	+3%	+12%
Supply: Available stock <sup>5</sup>	+17%	-4%
Supply: New listings	+9%	+1%



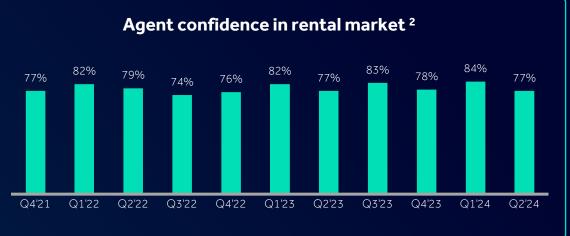


## Rental: Slight rebalancing of supply/demand



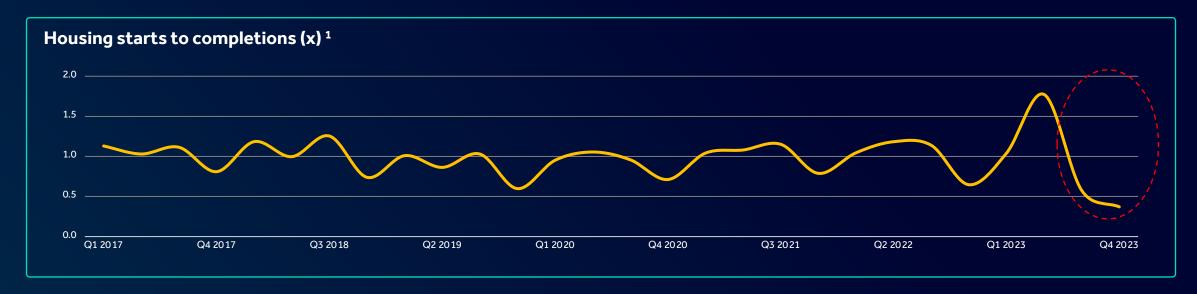


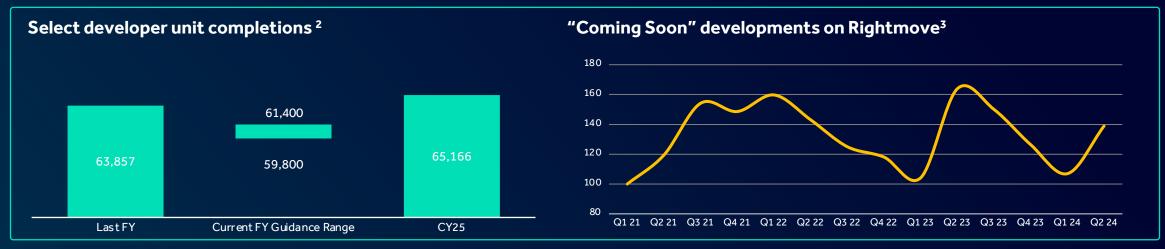
- Demand¹: below 2023, but +30% vs pre-COVID
- Average rents +7% vs H1 2023, +40% vs H1 2019





## **New Homes: Slower for longer**

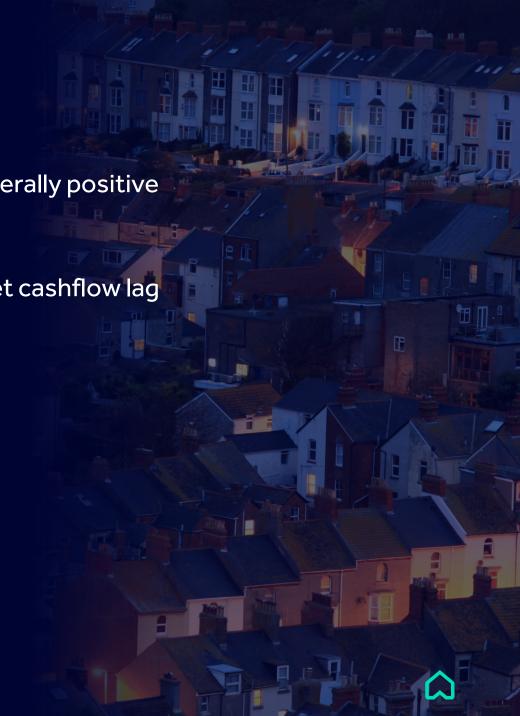






## **In summary**

- Expected mortgage rate reduction and stable market generally positive for consumer moving activity
- Resale: Average transaction year; good agent pipelines yet cashflow lag
- Rental: Tentative rebalancing of supply/demand
- New Homes: Slower for longer but expect recovery



## Financials



## Broad-based revenue growth

Revenue (£m)	H1 2024	H1 2023	YoY growth	% of H1 2024 revenue <sup>6</sup>
Resale¹	115.0	108.3	6%	60%
Lettings (including RS) <sup>2</sup>	23.5	21.1	12%	12%
Agency	138.5	129.4	7%	72%
New Homes	33.9	32.7	4%	18%
Core	172.4	162.0	6%	90%
Commercial	6.5	5.9	11%	3%
Mortgages	2.2	0.8	176%	1%
Rental Services (RS) <sup>3</sup>	2.5	1.9	29%	1%
Strategic Growth Areas <sup>4</sup>	8.7	6.7	31%	5%
Other <sup>5</sup>	11.0	10.8	2%	6%
Total Revenue	192.1	179.5	7%	100%

#### +7% revenue growth

#### Agency +7%

- Lettings strength
- Strong retention and upgrades

#### New Homes +4%

• ARPA +9% despite lower developments

#### **Strategic Growth Areas**<sup>4</sup> +31%

- Mortgages: Strong growth in MiP applications
- Commercial: Membership growth



## Revenue drivers reflect differing underlying markets

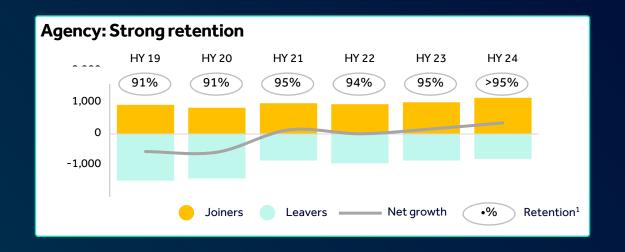


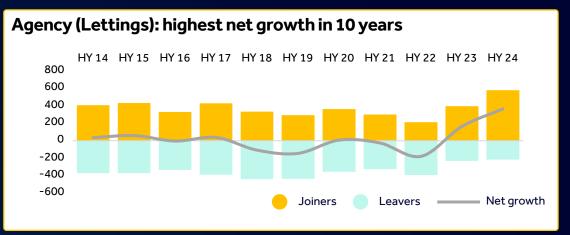


## Membership: Strongest Lettings growth in 10 years











## Costs in line with expectations

Adjusted underlying operating costs +£7m (15%) YoY<sup>1</sup>

Majority is investment in headcount resource

>80% of team will be in Technology or Partner-facing roles by end-2024

Cost growth, as always, weighted more towards H2



Source: Rightmove.

<sup>1.</sup> Adjusted underlying operating costs are underlying costs (operating costs before share based payments charges and related national insurance (£3.5m in 2024, 2023: £3.7m)) adjusted to also exclude, in 2024, the £3.6m one-off acquisitions costs and the Coadjute charge 2. Underlying operating margin is underlying operating profit (operating profit before share-based payment charges and related national insurance) as a proportion of revenue. H1 2024 adjusted underlying operating margin also excludes £3.6m Coadjute investment charge and acquisition costs.



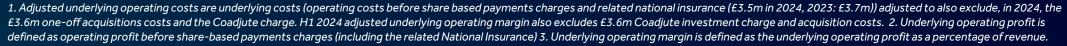
## **Summary income statement**

Coadjute treated as a research charge upon investment

Effective tax rate 25.4%

Share-based payments charge broadly flat YoY

(£m)	6 months ended 30 June 2024	6 months ended 30 June 2023
Revenue	192.1	179.5
Adjusted underlying operating costs <sup>1</sup>	(53.4)	(46.3)
Adjusted underlying operating profit <sup>1</sup>	138.7	133.2
Adjusted underlying operating margin <sup>1</sup>	72%	74%
One-off acquisition costs and Coadjute charge	(3.6)	-
Underlying operating profit <sup>2</sup>	135.1	133.2
Underlying operating margin <sup>3</sup>	70%	74%
Operating profit	131.6	129.5
Operating margin	69%	72%
Profit before tax	132.7	130.3
Profit after tax	98.9	99.4
Basic adjusted underlying EPS (p)	13.2	12.5
Basic underlying EPS (p)	12.8	12.5
Basic EPS (p)	12.4	12.1
Effective tax rate	25.4%	23.7%



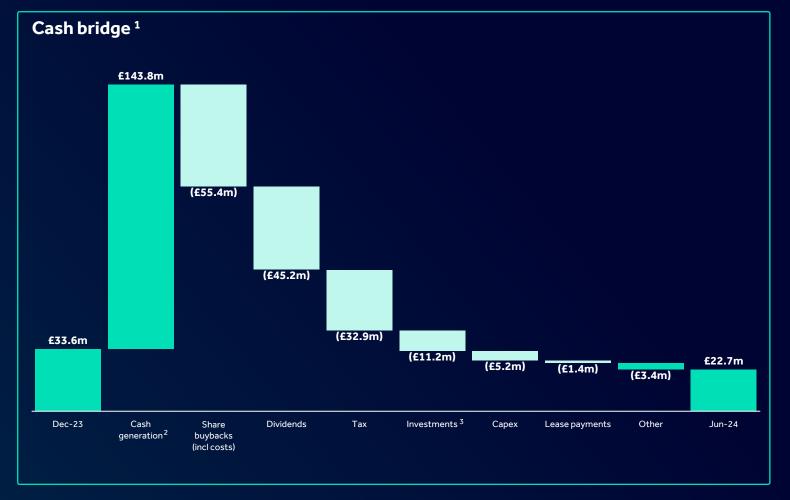


## Continued strong cash generation

Adjusted operating cash conversion<sup>4</sup> of 106% (June 2023:102%)

Interim dividend declared: 3.7p

Total cash returned to shareholders £100.2m (H1 23: £97.6m)





## Reaffirming capital allocation and guidance for 2024

#### **Capital allocation**

- Organic investment prioritised
  - Includes bolt-on M&A and investment (e.g. Homeviews, Coadjute)
- Progressive dividend policy
- All surplus cash to be returned

#### FY24 Guidance Reiterated<sup>1</sup>

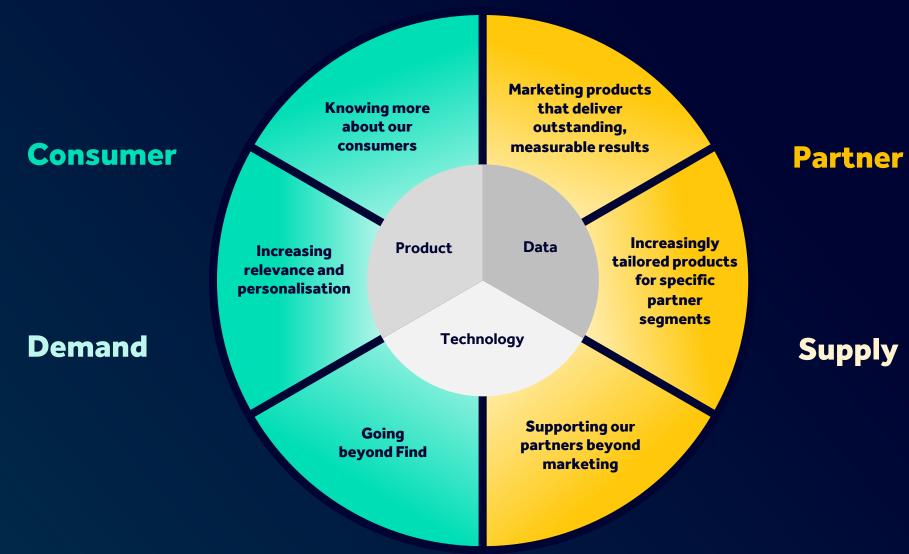
- Revenue growth of +7% to +9%
- Up to +2% membership growth across Estate Agency and New Homes
- 2024 ARPA growth between +£75 and +£85
- Adjusted underlying operating margin of 70%



# Business & Strategic Update

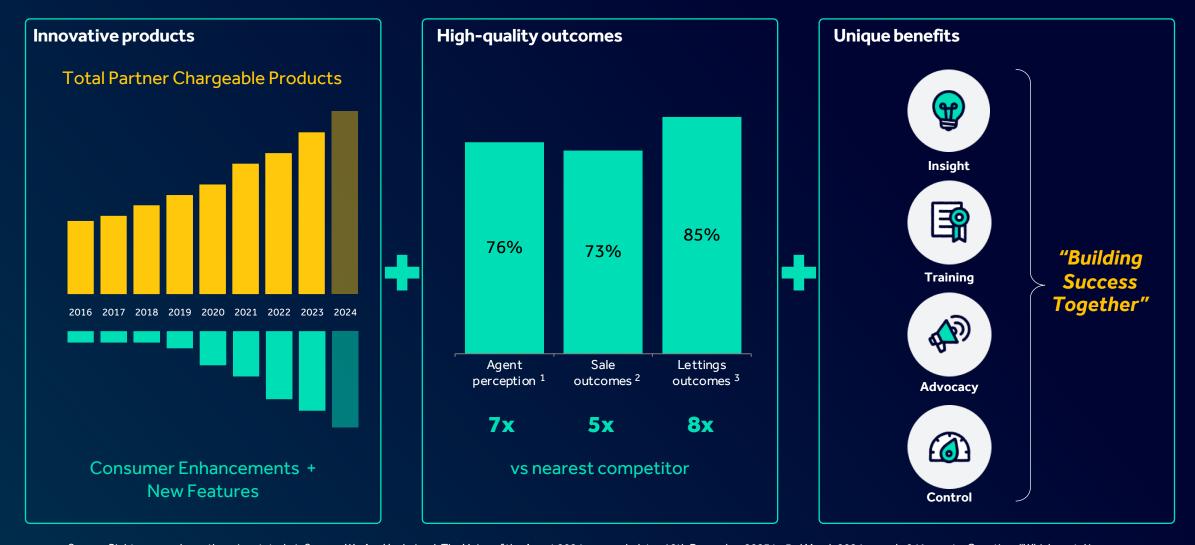


## Network effect strengthening every day



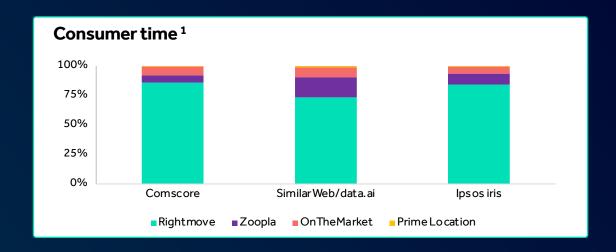


## **Exceptional partner value**





## **Continued consumer leadership**



- Clear #1: >80% Comscore, Ipsos, >70% SimilarWeb<sup>1</sup>
- **Direct**: 85% direct; >40% of leads sent from Rightmove app
- **Personalised**: >4m enhanced profiles; adding >300k each month
- **Engaged**: Time +1% YoY; visits +2% YoY; leads +39% vs prepandemic





Source: Rightmove unless otherwise stated.

<sup>1.</sup> Time in minutes spent on Rightmove platforms (site and app), relative to our nearest competitors, June 2024. Comscore MMX® Desktop only + Comscore Mobile Metrix® Mobile Web & App, Total Audience, Custom-defined list of Rightmove Sites, ZOOPLA.CO.UK, PRIMELOCATION.COM, ONTHEMARKET.COM, United Kingdom. SimilarWeb (website), Data.ai (app). Ipsos iris Online Audience Measurement Service, June 2024, UK Only, all aged 15+ using PC/laptop, smartphone or tablet(s). PrimeLocation does not include its app as it was below the panel size sample threshold. Further detail in Appendix.

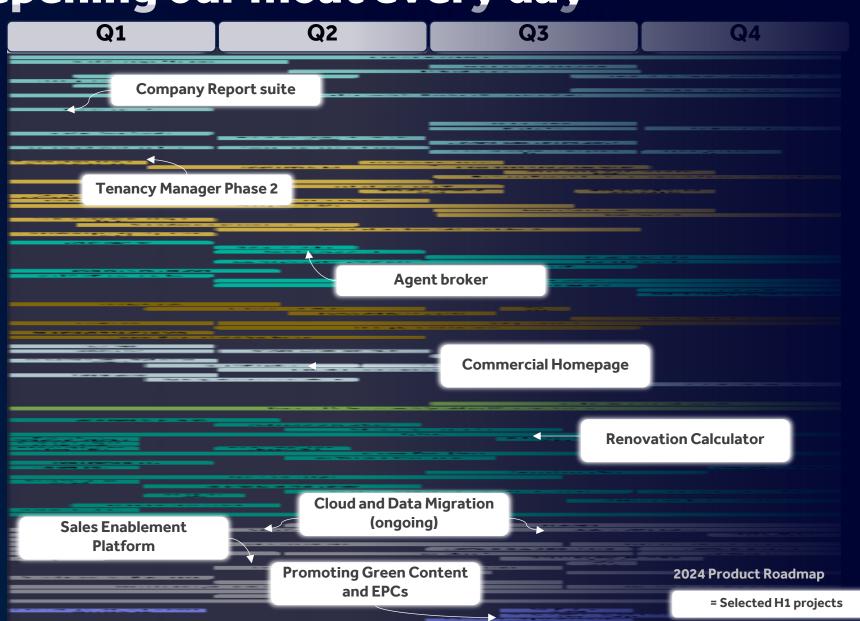


## Innovation deepening our moat every day

> 130 features and enhancements underway in H1 2024

24 Product Teams, all Al-enabled; >300 technologists

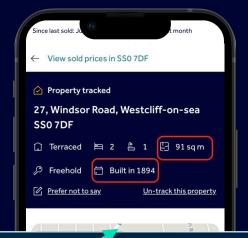
All while maintaining 99.99% site uptime and a 4.8 app score



## Consumer innovation: connecting Find into Affordability

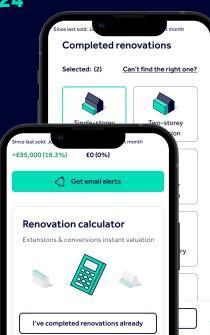
## Track a Property: accelerating since launch

- Strong take-up
- High consumer engagement
- Continually enhancing



## Renovation calculator: launching Q3 2024

- Scale and pace enable us to serve edge use cases
- Leveraging comprehensive dataset
- Delivering data signals across Rightmove
- Potential ability to monetise in due course



Idea stage

#### Mortgages

- Personalised lending decision
- Enriching consumer data set
- Partner: Broker opportunity





### Consumer marketing: We grow and engage our consumer base

#### Comprehensive marketing strategy on our brand platform "Believe It"

## 1. Building the brand

- High performing brand advertising
- Diversifying channels
- Creating partnerships that drive brand fame
- Substantial property industry 'voice' in press

# 2. Playing a more active role in consumers' lives

- Serving more of the moving journey with Going Beyond Find
- Promoting digital solutions and tools sought by consumers
- Reinforcing housing as very high on national agenda and in people's lives

## 3. Using our data to target and engage

- Helping consumers
  navigate the housing
  market regardless of
  specific property need or
  situation
- Strong base of CRM and onsite tools
- Leveraging consumer scale for consumer product development & adoption

## 4. Engaging the next generation

- Increasing content creation
- Social and mobile penetration
- Community and paneling creation
- Advocacy for first time buyers
- Digital rental journey for renters



## Partner innovation: Solutions to Partners beyond marketing

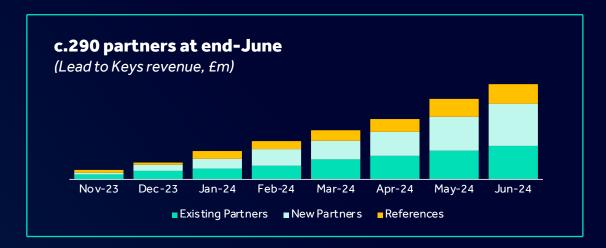
#### Within Rental Services we expand with Lead to Keys product suite



#### **Quality and efficiency for partners**

#### Acceleration in:

- Enhanced leads: 5x
- Credit checks utilisation: 3x
- Reference turnaround time: -24%







## Business partnering: Building Success Together

Enhancing our partnership model and the value that we can bring



#### Insight

- Insights via Account Managers
- Market updates like <u>House</u>
   <u>Price Index</u>, <u>Rental Trends</u>
   Tracker, Mortgage tracker
- <u>Rightmove Plus</u> suite of intelligence<sup>1</sup>
- Insights at <u>trade events</u>



#### **Training**

- CPD Webinars
- Training courses
- Certificate for Estate and Letting Agents (CELA)
- Teams View tool



#### **Control**

- Sharing what we're testing and thinking of launching next
- Self-serve in Rightmove+
- Enhancing visibility of products and packages



#### Advocacy

- Understanding what matters
- Championing agents
- <u>Influencing</u> policy makers
- Providing business support

## 64k business partnering meetings



## Conclusion

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## Outlook

- Our market data and platform network effects remain unrivalled
- We continue product innovation & digitisation of the property ecosystem
- 8 months into our expanded strategy, we are on track with our value-enhancing plans
- We adopt AI with thoughtful determination, and deliver data driven support for the industry's green transition
- We remain committed to our targets to both increase and diversify revenue and profit growth medium term
- The Board has confidence in Rightmove's performance in 2024 and beyond

## A compelling investment case

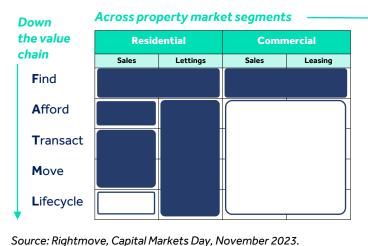
UK property online classifieds is a highly attractive market Rightmove has built a <u>central</u> <u>position</u> within that market over c.25 years

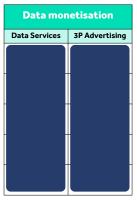
Dual focus on consumer and partner solutions, fueling a platform with powerful data and <a href="network effects">network effects</a>

Sustainable, data-driven, B2B subscription model at core...

...drives revenues, profits and cashflow in all phases of the property market

We see an exciting opportunity to digitise the market further...and create a larger Rightmove eco-system





...to deliver:

- double-digit revenue and profit growth in the mediumterm
- with consistent capital returns
- as we deepen the core business and develop exciting adjacencies
- while maintaining a best-inclass culture

Our vision:

to give
everyone
the belief
they can make
their move



Q&A

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# Appendix

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## **Income Statement**

(£m)	6 months ended 30 June 2024	6 months ended 30 June 2023
Revenue	192.1	179.5
Operating costs (exc. share-based incentives charges and investment costs)	(53.4)	(46.3)
Adjusted underlying operating profit	138.7	133.2
Margin	72%	74%
One-off Coadjute investment and acquisition charges	(3.6)	-
Underlying Operating Profit	135.1	133.2
Underlying margin	70%	74%
Share-based incentives charge	(3.5)	(3.7)
Operating profit	131.6	129.5
Margin	69%	72%
Net financial income	1.1	0.8
Profit before tax	132.7	130.3
Income tax expense	(33.7)	(30.8)
Profit for the period	98.9	99.4
Underlying Profit for the period	101.7	102.4
Adjusted Underlying Profit for the Period (ex-investment costs)	105.2	102.4
Basic EPS (in pence)	12.4	12.1
Basic Underlying EPS (in pence)	12.8	12.5
Basic Adjusted Underlying EPS (in pence)	13.2	12.5

## **Balance Sheet**

	As at 30 June 2024	As at 31 Dec 2023	As at 30 June 2023
	£m	£m	£m
Property, plant and equipment	9.1	9.4	9.2
Intangible assets	34.0	21.8	22.0
Deferred tax assets	1.7	2.4	2.1
Total non-current assets	44.8	33.6	33.3
Trade and other receivables	29.9	31.5	31.8
Contract assets	1.1	0.8	0.8
Income tax receivable	-	0.2	-
Cash and money market deposits	28.1	38.8	43.2
Total current assets	59.1	71.3	75.8
Trade and other payables	(26.9)	(24.7)	(23.9)
Contract liabilities	(2.2)	(2.5)	(2.0)
Income tax payable	(0.9)	-	(0.7)
Lease liabilities	(6.7)	(7.5)	(8.3)
Provisions	(0.8)	(8.0)	(0.8)
Other non-current liabilities	(0.4)	-	-
Total liabilities	(37.9)	(35.5)	(35.7)
Net assets	66.0	69.4	73.4

## **Capital Structure**

Share Capital	HY 2024 m	HY 2023 m	FY 2023 m
In issue at 1 January	813.4	837.4	837.4
Purchase and cancellation of own shares	(10.1)	(10.0)	(24.0)
Total issued share capital	803.3	827.4	813.4
Shares held in Treasury	(11.4)	(12.0)	(11.7)
Voting rights share capital	791.9	815.4	801.7
Own shares held by the EBT/SIP	(3.0)	(2.1)	(2.2)
Issued ordinary shares less shares held by Treasury/SIP/EBT	788.9	813.3	799.5
Weighted average number of shares	HY 2024 m	HY 2023 m	FY 2023 m
Number of shares brought forward	811.2	835.1	835.1
Less own shares held by Treasury	(11.7)	(12.2)	(12.2)
Effect of share buybacks	(4.0)	(3.4)	(10.0)
Effect of shares purchased	(0.6)	-	-
Effect of share-based incentives exercised	0.2	0.3	0.4
Number of shares used in basic EPS calculation	795.1	819.8	813.3
Dilutive impact of share-based incentives outstanding	1.8	2.0	2.0
Number of shares used in diluted EPS calculation	796.9	821.8	815.3

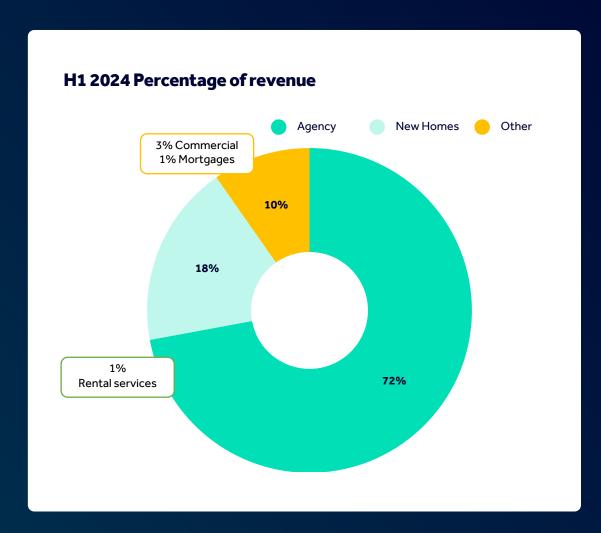
## **Key performance indicators**

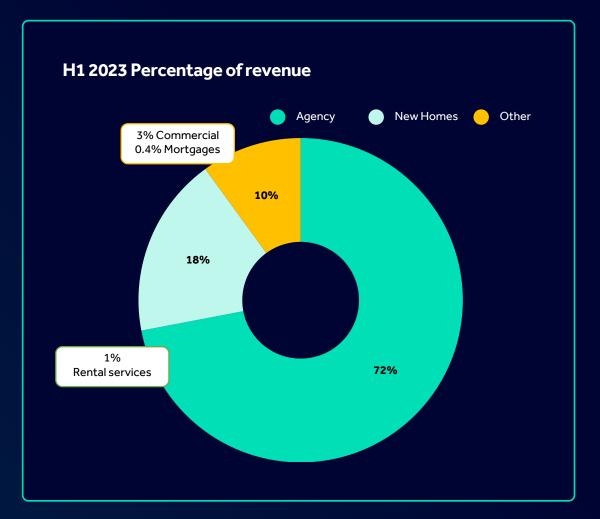
Period end membership	HY 2024	HY 2023	HY 2022	FY 2023	FY 2022
Agency branches	16,193	16,093	16,116	15,839	15,932
New Home developments	2,868	3,034	2.818	2.946	3,082
Total	19,061	19,116	18,934	18,785	19,014
Growth	1%	1%	(0%)	(1%)	0%
Commercial partners	997	919	816	933	830

ARPA (£)	HY 2024	HY 2023	HY 2022	FY 2023	FY 2022
Agency	1,417	1,341	1,262	1,356	1,278
New Homes	1,940	1,776	1,446	1,825	1,513
Total Core ARPA	1,497	1,411	1,290	1,431	1,314
Growth	6%	9%	11%	9%	11%
Commercial	1,123	1,124	1,017	1,114	1,067

Churn rate	HY 2024	HY 2023	FY 2023	FY 2022
Agency (% of agents at start still listing at end of period)	95%	95%	89%	90%
New Home developments (monthly churn rate)	4%	4%	4%	6%
Commercial (monthly churn rate)	4%	3%	4%	4%

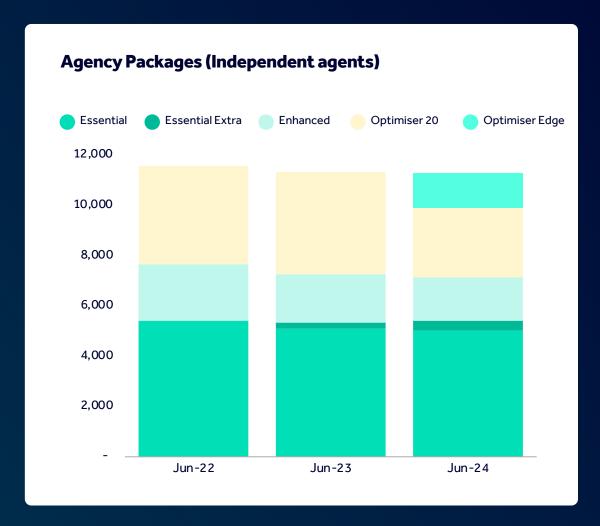
## Revenue by business segment







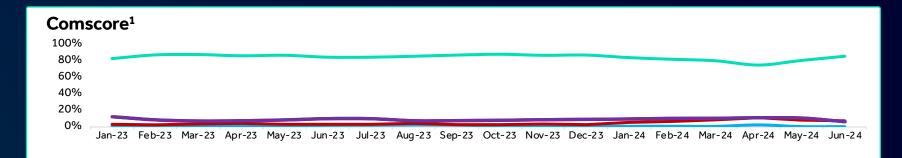
## Package breakdown



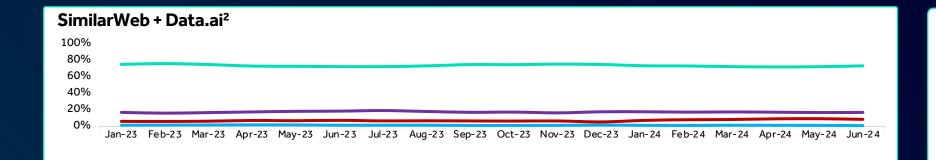




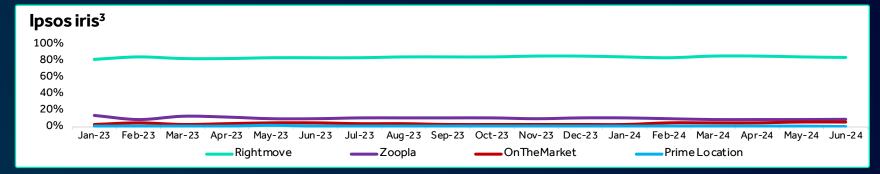
#### 2023-2024YTD consumer time



Panel data and website tags



- SimilarWeb (website): Panel data, partnerships (e.g. search engines), public data. Also supports direct measurement (i.e. sites sharing their own tracking data)
- Data.ai (iOS and Android apps): panel data, surveys, other sources e.g. app stores



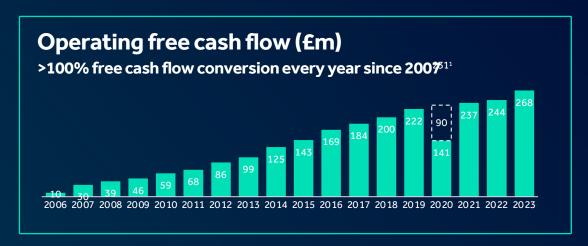
 Ipsos iris is a hybrid methodology of panel and census (tagged) data.
 The data in this chart is panel only



## Globally attractive financial metrics







#### **Capital return**

Longstanding policy to return 100% of free cash flow to shareholders

- Progressive dividend policy: >£600m returned since IPO
- All remaining free cash returned through share buyback (c.40% of all issued shares repurchased)
- Organic-led growth; bolt-on M&A if accelerates strategic delivery ("buy or build")
- Simple capital structure: no leverage



<sup>1.</sup> Rightmove provided c.£90m of discounts in 2020 to support partners through the COVID pandemic; discount assumed to flow through at 100% margin.



